



I would like to welcome you all to session 200. Recognizing, Recording, and Reporting Suspected Animal Abuse and Neglect, Part I with Mr. Phil Arkow. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

Phil Arkow is the coordinator and co-founder of the National Link Coalition, a multi-disciplinary collaboration to increase awareness of species-spanning interconnectedness of violence. In addition to

his role in establishing the coalition, he also co-founded the National Animal Control Association, the Animal Welfare Federation of New Jersey, and the Colorado Federation of Animal Welfare Agencies. Phil also serves as a consultant for the ASPCA and chairs the Latham Foundation's Animal Abuse and Family Violence Prevention Project. He is an international lecturer on interdisciplinary topics for animal shelters, child protection agencies, domestic violence programs, adult protective services, law enforcement, prosecutors, judges, and veterinarians, as well as teaching at Harcum College and the University of Florida.

Please Welcome Mr. Phil Arkow.



I would like to welcome you all to session 201. Recognizing, Recording, and Reporting Suspected Animal Abuse and Neglect, Part II with Mr. Phil Arkow. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 202. Horses 101 for Small Animal Veterinarians with Dr. Alina Vale. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

Dr. Alina Vale attended veterinary school at the University of California, Davis and earned a master's degree in veterinary forensic medicine from the University of Florida. As an official veterinarian with the California Horse Racing Board, she

investigates equine fatalities and conducts post-mortem examination reviews. A passionate proponent of the humane use of horses, Dr. Vale chairs the American Association of Equine Practitioners (AAEP) Welfare & Public Policy Advisory Council and previously chaired the Equine Abuse & Neglect Subcommittee.

Please Welcome Dr. Alina Vale.



I would like to welcome you all to session 203. Recognizing and Reporting Equine Abuse and Neglect with Dr. Alina Vale. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 204. How to Use the AAEP's Welfare Toolkit with Dr. Alina Vale. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 205. Equine Abuse: Perception versus Reality with Dr. Alina Vale. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 206. “I Love Fireworks!” said No Dog Ever: How to Help Dogs with Noise Fears (NEW) with Dr. Elizabeth Feltes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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always kept behavior in the forefront. As a student, she spent time with multiple veterinary behaviorists, honing her skills and developing the plan for The Behavior Clinic, which in 2007 opened as a mobile veterinary behavior service in Northeast Ohio. Today, the clinic is a 3,000-square-foot facility located in Olmsted Falls that services dog, cat, exotic pet, zoo, and equine patients. Dr. Feltes created a bite prevention program for the Olmsted Falls school system and won the 2018 R.K. Anderson Resident Research Award for her publication on aggression between housemate dogs. She gained her status as a diplomate of the American College of Veterinary Behaviorists in 2020. When not seeing patients, Dr. Feltes is an active soccer and pony club mom and enjoys sharing her passion for nature and all things animal with her family.

Please Welcome Dr. Elizabeth Feltes.



I would like to welcome you all to session 207. “Help! Is Anyone There?” Treating Separation-Related Distress in Dogs (NEW) with Dr. Elizabeth Feltes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 208. Puppy Behavior Patients: How to Communicate with Their Pet Parents with Dr. Elizabeth Feltes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 209. Taking “Psycho” Out of “Psychopharmacology”: Basics and Uses for General Practice with Dr. Elizabeth Feltes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 210. Family Conflict: Aggression Between Household Dogs with Dr. Elizabeth Feltes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 211. Hot Mess Express: Normal Nuisance Behaviors with Dr. Elizabeth Feltes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 230. How to Surgically Extract a Mandibular Canine and Mandibular First Molar with Dr. Barden Greenfield. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

Barden Greenfield is a board-certified veterinary dentist practicing in Memphis. He received his bachelor's degree from Louisiana State University and his DVM from Mississippi State University

College of Veterinary Medicine. He became boarded in dentistry in 2011. Dr. Greenfield is a past president of the American Veterinary Dental College (AVDC) and also serves on the Board of Directors of the Foundation for Veterinary Dentistry, which is the educational and fundraising branch of veterinary dentistry. Dr. Greenfield's passion for dentistry has led him to lecture on dental-related topics around the world. In 2016, he was the recipient of the prestigious AVDC Peter Emily Service Award.

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I would like to welcome you all to session 231. How to Surgically Extract Caudal Maxillary Cheek Teeth with Dr. Barden Greenfield. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 232. Start Anesthetic Dentistry Early for Lifelong Success with Dr. Barden Greenfield. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 233. Don't Neglect Those Cats! How Tooth Resorption Must be Addressed with Dr. Barden Greenfield. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 235. Aristotle Taught Us How to Get Clients on Board with Oral Care with Dr. Barden Greenfield. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 242. Why “Woundn’t” You Manage This? A Practical Approach to Wound Management with Dr. James Howard. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 243. Potpourri of Surgery: Tips, Tricks, and Common Questions with Dr. James Howard. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 244. Pain in the Rear: A Comprehensive Approach to Perineal Hernias with Dr. James Howard. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 245. Imaging of Gastrointestinal Obstruction with Dr. David Biller. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 246. Imaging of the Young Lambe Canine Patient with Dr. David Biller. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 247. Case Studies: Thoracic, Abdominal, and Juvenile Bone Disease with Dr. David Biller. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 260. Inventory Accounting: Getting it Right is Critical! with Dr. Karen Felsted. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

A certified public accountant, accredited business appraiser, and veterinarian, Dr. Felsted has spent the last 20 years working as a financial and operational consultant to veterinary practices and the animal health industry. She is active in multiple veterinary

organizations, has written an extensive number of articles for a wide range of veterinary publications, and speaks regularly at national and international veterinary meetings. In 2011 and 2017, Dr. Felsted was awarded the Western Veterinary Conference Practice Management Continuing Educator of the Year and in 2014, the VetPartners Distinguished Life Member Award.

Please Welcome Dr. Karen Felsted.



I would like to welcome you all to session 261. Pricing Strategies to Improve the Bottom Line, Part I with Dr. Karen Felsted. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 262. Pricing Strategies to Improve the Bottom Line, Part II with Dr. Karen Felsted. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 263. Profitability is NOT the Same as Net Income with Dr. Karen Felsted. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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I would like to welcome you all to session 264. Translate Management Decisions into Dollars and Cents with Dr. Karen Felsted. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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animal health industry. She is active in multiple veterinary organizations, has written an extensive number of articles for a wide range of veterinary publications, and speaks regularly at national and international veterinary meetings. In 2011 and 2017, Dr. Felsted was awarded the Western Veterinary Conference Practice Management Continuing Educator of the Year and in 2014, the VetPartners Distinguished Life Member Award.

Please Welcome Dr. Karen Felsted.



I would like to welcome you all to session 265. Selling Your Practice: Avoid These Fatal Mistakes! with Dr. Karen Felsted. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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Please Welcome Dr. Karen Felsted.



I would like to welcome you all to session 266. Emergence of Canine Leptospirosis in the U.S.: Where It's 'Hot' and 'Not' with Dr. Amanda Smith. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

Dr. Amanda Smith completed an MPH in veterinary public health and a Ph.D. in comparative and veterinary medicine at The Ohio State University. The focus of her Ph.D. dissertation was the

epidemiology of canine leptospirosis in the United States. Dr. Smith is currently an epidemiologist at the Baltimore City Health Department and Johns Hopkins University.

Please Welcome Dr. Amanda Smith.



I would like to welcome you all to session 267. Protecting Dogs from Leptospirosis: From Vaccination to Dodging Puddles with Dr. Amanda Smith. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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Please Welcome Dr. Amanda Smith.





I would like to welcome you all to session 268. Dog and Public Health Aspects of Leptospirosis with Dr. Jane Sykes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

Dr. Jane Sykes is a ACVIM board-certified diplomate and professor of small animal medicine at the University of California, Davis, where she has been on faculty since 2002. She obtained her veterinary and Ph.D. degrees at the University of Melbourne in

Australia, completed her residency at the University of Minnesota, and earned an MBA from the University of Georgia. Dr. Sykes has coauthored more than 100 peer-reviewed publications, is the editor of the Elsevier textbook “Canine and Feline Infectious Diseases” and Greene’s “Infectious Diseases of the Dog and Cat.” She co-founded and was the first president of the International Society of Companion Animal Infectious Diseases (ISCAID) and currently serves as its secretary and treasurer, and she is also the president elect of the ACVIM. Her research interests currently include antimicrobial drug resistant bacterial infections, blood-borne infectious diseases, and deep mycoses.

Please Welcome Dr. Jane Sykes.



I would like to welcome you all to session 269. The Fatal Furry Friend: Bite Wound Infections That Kill with Dr. Jane Sykes. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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Please Welcome Dr. Jane Sykes.



I would like to welcome you all to session 270. Zoonotic Bartonella Infection and Neuropsychiatric Illness in Humans with Dr. Erin Lashnits. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

Dr. Lashnits is a clinical assistant professor in small animal internal medicine at University of Wisconsin School of Veterinary Medicine. She received her master's in biology from Stanford University,

DVM from Cornell University, and Ph.D. in comparative biomedical sciences from North Carolina State University. After completing an internship at a private practice in Brooklyn, N.Y., Dr. Lashnits spent several years in small animal GP/ER while simultaneously teaching high school chemistry. She later finished her internal medicine residency through the clinician investigator program at North Carolina State. Her broad research interests are in infectious disease epidemiology in a One Health context—particularly zoonotic and vector borne diseases—and infectious diseases that impact underserved veterinary populations. Her current studies include characterization of the flea microbiome and flea-borne diseases in free-roaming cats, as well as investigating Bartonella transmission and Babesia prevalence in the Midwest.

Please Welcome Dr. Erin Lashnits.



I would like to welcome you all to session 271. Bartonellosis in Dogs and Cats: Epidemiology and Clinical Decision Making with Dr. Erin Lashnits. At this time, we ask that you turn your cell phones to off or vibrate. As a reminder, this session is being recorded and per the local ordinance, you must wear a mask covering your mouth and nose while indoors, unless eating or drinking. Please take a moment at the end of the session to complete a speaker and session evaluation. You can access the evaluation from the MVC mobile app by clicking on the appropriate session under the schedule icon.

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